

	Policy		Written by:	Approved by:	
			Various Contr.	Board of Dir.	
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Revision History

Revision	Issue Date	Comments
00	30/06/2020	Initial release

MUV is committed to promoting good practice, and to assuring the quality of the learning opportunities it offers to all students, whether undergraduate, postgraduate and research, and wherever they are located. The College undertakes to uphold at all times the standards of its programmes and to match and exceed the requirements of all relevant legislation, as well as national, European or international standards and approaches.

In order to achieve its quality objectives, MUV ensures that quality-related components are integrated within all of its major planning and review procedures. Internal structures and responsibilities are coordinated across the College, and there is a reflection on performance through the use of client feedback, appropriate key performance indicators and benchmarking.

While key quality roles and responsibilities are clearly identified, the overarching approach is that quality is the responsibility of all stakeholders, and in this regard participation by students is a key element of quality management processes and is used to advance the enhancement of the academic experience. Student engagement takes a number of forms including involvement in validation and periodic review events. In order to maximise the engagement of all stakeholders in quality issues, transparency is maintained at all times in the monitoring of outcomes and results, and in the application of the improvement cycle as a core value of the College.

As part of its ongoing commitment to quality, MUV develops, implements, reviews and promulgates organisational documents on a regular basis to ensure that they remain current, are readily understood, and accessible. It has also established procedures for monitoring performance against meaningful and measurable objectives; systematically identifies the competencies needed, and provides appropriate training and professional development for staff members to meet those needs.

MUV maintains a constant dialogue with students, other clients and stakeholders to understand their needs and expectations and determine their levels of satisfaction, and has in place appropriate procedures to review resources and to ensure that they continue to be sufficient to meet requirements.